

BP4Apps Order Management

Comprehensive knowledge models for technical structures of the Oracle Order Management Cloud

Multichannel solution for the processing of orders

By managing orders from different channels, a uniform insight on customers is provided. With the Oracle Order Management Cloud, the order fulfillment process can be orchestrated and exceptions can be resolved pro actively. Business users can configure all product requirements and pricing rules by themselves. Supplier sources with the highest profitability can be chosen for the execution of orders. In doing so, the Oracle Order Management Cloud always considers global stocks, transit stocks and the planned fulfillment of demand.

Comprehensive process and application knowledge

With Horus BP4 Order Management, the user or application expert receives an easy-to-use knowledge-based system, which is obtained as a service from the Horus Public Cloud. The Horus Knowledge Explorer provides comprehensive business process knowledge for the relevant Oracle application modules. The access for the users is target group oriented and related to the respective purpose of use. This also applies to the possibilities for invaluable knowledge exchange within the company.

Components of the knowledge product BP4 Order Management

An extensive knowledge base is the core of Horus BP4 Order Management and allows the user a profound insight into the functional structures of Oracle Cloud Applications. This knowledge base consists of easily comprehensible, logically linked models that provide different perspectives on the user-relevant aspects of Oracle Cloud Applications.

The core is formed by models to the following Order Management areas:

- Order Management
- Shipping Management
- Return Management

**Oracle Order
Management Cloud**